



**you're in  
good hands**

28 April 2021

Mr Stuart Patterson  
Managing Director  
Patterson Build Group  
PO Box 5030  
HEIDELBERG WEST VIC 3081

Dear Mr Patterson

Please find enclosed your updated membership card. The card has two numbers relating to your membership – the **Member Number** and the **Personal Number**.

The **Member Number** relates to your business (if applicable). This is the number which should be used on advertising material to promote that you are a HIA member. The **Personal Number** is your unique customer number. Please use the **Personal Number** when accessing HIA products and services.

Here are some examples of what you can obtain from HIA membership.

- \* Expert advice over the phone on any building issue from technical matters to legal and contract assistance. Simply call the HIA Member Line on 1300 650 620 for the cost of a local call.
- \* Insurance at member rates.
- \* Up to the minute industry news and information through HIA Trade and Information nights.
- \* Access to a complete range of industry specific contracts and stationery all bearing HIA's logo.
- \* Industry recognition through Regional and Australian Housing Awards.
- \* Industry specific training.

These are just a few of the benefits of HIA membership and we're constantly looking for new ways to enhance your business and help it grow.

Yours sincerely  
Housing Industry Association Ltd

Jade Lynch  
Senior Membership Data Officer

